

Terms & Conditions

Larger Groups

We are so happy that you wish to dine with us at Mæxico. We want you to have the greatest experience possible and kindly ask you to read our terms and conditions.

GROUP RESERVATION

For 8+ group reservations on Sunday-Thursday, we are quite flexible regarding your arrival time, let us know what you wish for and we will see what we can do. On Fridays and Saturdays, we are extra busy, and can normally offer you arrival time in one of the following seating times:

- 17:00-18:00 - the table is yours until 20:00
- From 20:15-20:45 - the table is yours for 2 hours or for the rest of the evening.

Please note that any request to extend your booking beyond 2 hours during must be arranged in advance and confirmed in writing.

If you wish to book the table all night or arrive at a different time than our standard above, you can book an all-night package with flexible arrival times. We will be happy to provide you with a customized menu at the minimum spend of 799DKK/person.

MENU, DRINKS & DIETARY REQUESTS

As standard we offer parties of 8 guests or more to choose a menu from our Group menu selection. The menu must be the same for the entire party, but we are flexible regarding accommodating allergies or other dietary requests. The menu must be ordered 7 days before your visit. The same goes for information about allergies. If you reserve on shorter notice, please inform us regarding your choice of menu and any allergies asap.

Good to know:

- Drinks, wine, and draft beer can be ordered in jugs/bottles - soft drinks and bottled beer can be ordered pr. pcs. (Bottled beers are not included in the AYC menus).
- Tacos are always served as do-your-own tacos table side for you to put together just as you please.
- If the AYC-menu is selected, it applies for 2 hours. Please note that we generally start serving no later than 15 minutes after the start of the booking, unless otherwise is agreed upon.
- If the Taco Feast-menu is selected the menu will as standard be: Starters: Corn chips & salsa roja + 1/2 Corn on the cob or Tuna Tostada (+49DKK) Taco Table: 6x build your own tacos per person
Dessert: Choose between Chocolate mousse or Mango cheesecake

PAYMENT

We kindly inform you that bills may be split into a maximum of two equal parts. We accept most major credit cards.

Please note that we do not offer payment by invoice after the booking date. However, we do offer invoice payment as a 100% prepaid option. In such cases, payment must be received in full no later than 7 days prior to the booking date and is non-refundable.

Should you wish to receive further details regarding our invoice terms and conditions, please do not hesitate to contact us.

CANCELLATION

For parties of 8 to 16 guests, cancellations may be made free of charge up to 7 days prior to the booking date. For parties of 17 guests or more, cancellations are accepted free of charge up to 14 days in advance.

The number of guests confirmed at the 7- or 14-day mark before your reservation (with a tolerance of $\pm 1-2$ guests) will be considered the minimum chargeable number on the day of your visit.

In the event of a no-show or cancellation within the 7- or 14-day window, you will be charged for the agreed number of guests. The cancellation fee is DKK 150 per person.

Should you have any questions regarding our cancellation terms, please feel free to contact us.

SEATING

We always do our best to seat groups together; however, we cannot guarantee specific placement within the restaurant. For larger parties, it may be necessary to allocate multiple tables and utilize various table types, which may accommodate different numbers of guests.

If you have any specific preferences or questions regarding seating, please do not hesitate to contact us. We will be happy to provide detailed information about the available options for your reservation.



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